

HEISLER MUNICIPAL LIBRARY BOARD

PLAN OF SERVICE

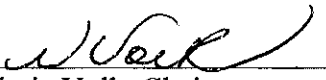
2012 - 2017

CHAIRMAN MESSAGE

As the Heisler Municipal Library's Chairperson, I am satisfied and pleased with the service that we provide. I am looking forward to the changes we implement in the next five years. To a very large extent, the objectives in the last five year plan have been met. The library's collection has been improved to include Christian reading, educational non-fiction, and Canadian material, while still expanding our regular reading sections. We have also made wireless internet available to the public on a daily basis.

While these objectives have been met, some of the goals in the last five year plan are of continuing importance. Some will, therefore, appear in the new plan but with new objectives.

This board's vision of the next five years introduces plans to improve our technology, to keep patrons informed, and to increase and upgrade our collection. We are hoping our new goals will help library members make the most of our library.


Valerie Volk, Chairperson

Moved by Valerie Volk that herein contained 2012 - 2017 five year plan of service be
Adopted and implemented by the Heisler Municipal Library Board.

Carried
January, 2012

Heisler Municipal Library Board
Plan of Service
Mission Statement

The primary aim of the Heisler Library Board is to be able to keep our library open to the residents of Heisler and surrounding area. We will keep lines of communication open between board members, library users and the librarians so we will be able to offer our library users exactly what they are looking for. We will strive to keep up with materials and programs to help our members with self development, information gathering and enjoyment.

Goal #1: To improve our technology

Objective 1.1: To increase our technology
E-Readers

<u>Action:</u>	<u>Responsibility</u>	<u>Time Frame</u>
Evaluate present technology to see what we are lacking	Librarian	2012
Gain required knowledge in downloading books	Librarian	2012 - 2017
Assist our patrons in Downloading books	Librarian	2012 - 2017

Goal #2: To improve our technology

Objective 1.2 Encourage computer awareness for seniors

<u>Action</u>	<u>Responsibility</u>	<u>Time Frame</u>
Make seniors aware of what is available to them	Librarian	2012 - 2017
Educate	Librarian	2012 - 2017
Purchase additional Laptop for seniors to use	Board	2012 - 2017

Goal #2: To keep our patrons informed

Objective 2.1 Inform our membership of new materials available
And of the programs available within the Parkland
Library System

<u>Action</u>	<u>Responsibility</u>	<u>Time Frame</u>
Publicize in village newsletters and special mail outs	Librarian	Monthly 2012 - 2017
Publish lists of award winning books	Librarian	as available
Communicate with patrons and other libraries to share ideas	Librarian/Board	2012 - 2017

Goal #3

To give patrons more access to library facilities

Objective 3.1

Increased hours

<u>Action</u>	<u>Responsibility</u>	<u>Time Frame</u>
Do survey	Board members	2012
Evaluate surveys immediately upon completion to determine hours	Librarian/Board	2012
Implement new hours as budget allows	Librarian/Board	2013

Goal #4 To improve library collection

Objective 4.1 To increase Christian reading

<u>Action</u>	<u>Responsibility</u>	<u>Time Frame</u>
Evaluate present Christian material to see what we are lacking	Librarian	2012 - 2017
Talk to people to See what types of material they are interested in	Librarian	2012 - 2017
Order in books	Librarian	2012 - 2017

Goal #4 To improve library collection

Objective 4.2 Increase large print reading material

<u>Action</u>	<u>Responsibility</u>	<u>Time Frame</u>
Talk to patrons to see what types of books they would be interested in	Librarian	2012 - 2017
Bring western theme books	Librarian	2012 - 2017

Goal #4 To improve library collection

Objective 4.3 More Canadian reading for adults and children

<u>Action</u>	<u>Responsibility</u>	<u>Time Frame</u>
Evaluate present Canadian content	Librarian/Board	2012 - 2017
Bring in Canadian materials as needed	Librarian	2012 - 2017
Set Canadian display for Canada Day	Librarian	June/July yearly

Goal #5

To improve education and training of library
Staff and board members

Objective 5.1

Encourage upgrading of education and training

<u>Action</u>	<u>Responsibility</u>	<u>Time Frame</u>
Encourage staff and board members to enroll in training programs, either formally or informally through inter-library visits	Board	2012 - 2017
Encourage training on computer and internet through consultations with Parkland Regional Library	Board	2012 - 2017

Summary Of Needs Assessment

We have surveyed the Heisler Community periodically over the last 5 years, asking public input into our services and how we could improve our service to attract a larger membership. Approximately 18% of the last survey was answered. We use this information gathered to see where our needs lie and to help set goals and objectives.

We are currently working on improving our computer and internet and information for our patrons.

We are also increasing our Canadian reading material for adults and children.

Most library users were very satisfied with the present collection, however, the board would like to offer information to the members of new material and programs available Within the Parkland Regional Library System.